



Free campaign ongoing!!

SHARE MOBILITY SERVICE



Access the WEB/App



24H 365DAY Support Center

TEL 0570-783-677 MAIL support@clew.jp

ABOUT

Kyoto city is a compact city where many destinations and tourist spots can be accessed simply by bicycle. Clew's electric bicycles, which can be easily rented with just one app, are convenient for combined use with trains, buses, and other public transportation.



For international tourists who do not have a Japanese phone number, you can purchase a one-day pass via web purchase through this QR code.

PRICE

Members from other areas of the DOCOMO Bike Share service are limited to only the "Long Ride" pricing plan. To use all pricing plans, new registration in the "Kyoto City" my area is required.

Pay-per-use

▼ For short trips

Short Ride

During the campaign period, the first 10 minutes are free, as many times as you use it!*

88YEN / 10MIN

* Campaign period : Until February 11, 2024

▼ For leisurely riders

Long Ride

330YEN / 60MIN

Daily cap for one ride **2,200YEN**

Others

▼ Perfect for Kyoto sightseeing!

One Day Pass

1,650YEN

(Valid until 23:59 on the day of use)

▼ For daily commutes and regular use

Monthly Pass

Flat-rate usage for individuals, corporations, students, and residents
Check the website for details

HOW TO USE



VIDEO GUIDE

ENGLISH GUIDE



1 App Registration



What you'll need



Smartphone



Creditcard



Email-address

Download the 'DOCOMO Bike Share' app from the QR code above. Select 'My Area Kyoto City'. Enter the required information and register.

2 Rent

You can reserve a bicycle via the app starting 15 minutes before use [Optional](#)



Tap 'Unlock'



Select the round control terminal



Press 'Start' on the control terminal



Scan the QR code to unlock

★ Temporary parking

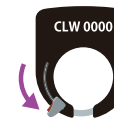
- Lock the rear wheel to temporarily park
- Press the 'Start' button on the control terminal and scan the QR code to resume use

3 Return

Please check for a push notification or email to confirm the return is complete



Check the number of bikes that can be returned at the port



Lock the rear wheel



After the light blinks blue, press 'Return'

* Returning at full capacity or parking outside a port will result in additional retrieval fees on top of the usage fee.

How to operate the e-bike.

Long-press the power button. Wait about 2 seconds without stepping on the pedal.

